

Selected Digital & Risk Analytics Initiatives

- **Supply Chain Risk Radar** (Looker Studio): Addressed fragmented disruption reporting with real-time, geospatially ranked risk visibility
- **Industry Digest for Leadership** (n8n + Gemini): Cut weekly sector scanning from 3 hrs to 7 min, delivering a weekly brief for leadership
- **Content-to-Insights** (n8n + Python): Automated unstructured content analysis into tagged, searchable insights, cutting review time 98%

Key Skills

Program Leadership: OKRs · Capacity Planning · Vendor & SLA Mgmt · Budget & Costing · Risk Mitigation · Stakeholder Alignment

Tech Stack: Python · AWS (Lambda/S3/EC2) · SQL · Looker Studio · No-Code /Low-Code Development · Dashboarding · LLM Integration

Professional Experience

KEC International, RPG Group | Senior Manager - Operations

May 2025 – Present

- Driving **digital process redesign** to cut approval cycles and improve store operations, inventory accuracy and turnaround times.

Central Industrial Security Force | Program Manager – Strategy & Operations | Govt. of India

Oct 2020 – Mar 2024

Tech-Enabled Automation & Analytics

- **Owned end-to-end program roadmap** for e-Office SaaS roll-out (14 weeks); Partnered with IT & finance teams, Road-mapped infra upgrades, authored SOPs, trained personnel; **reduced admin SLA by 90%** and eliminated paper workflows
- **Doubled inventory turns & boosted GMV 20% by digitising on-site retail operation** (POS + inventory analytics) in unit-run canteen
- **Automated admin data flows** in recruitments by using free **OCR APIs** and **Excel Power Query**; Discovered systemic UX & validation gaps, mapped them to SOP flow and championed two **HQ sprint demos** eliminating tool crash incidents

Program & Stakeholder Leadership

- Directed **8 parallel workstreams** (security tech, logistics, venue ops) for Defence Expo 2022 (250 k+ visitors, 75+ foreign delegations), integrating **2K+ CCTV streams & a multi-agency command centre**; hit **100 % SLA** with daily tracking and cross-team stand-ups
- **Onboarded** a nationally significant Temple (annual footfall ~10 million) as a **new client** by negotiating bespoke services, successfully **broadening the organization’s portfolio** and operational scope
- Planned and implemented a dual-layer **automatic access control system** for a critical national infrastructure entity; engaged key stakeholders to tailor security requirements while **cutting capex by 40%**

Operational Excellence & Risk Management

- Led **operational risk review and cost optimization** for the State-owned currency press; delivered **20% opex savings** via reduction in personnel costs and **security-tech redesigns**
- Managed annual **budgets of Rs 250 million**; optimized procurements & resource allocation while ensuring **100% financial compliance**

Intelligence Bureau | Operations Manager | Govt. of India

Oct 2018 – Sep 2020

Tech-Enabled Automation & Analytics

- **Developed** a Python-based **triage engine** processing unstructured data to identify early risk indicators, slashing **analyst cycle-time 85 %**, **freeing >1 FTE** per day
- Automated data-capture bots (AWS Lambda) that trimmed info-collection latency 80 %, letting teams act on near-real-time signals

Program & Stakeholder Leadership

- Co-designed a 10-day **last-mile delivery playbook** with district administration keeping essentials stocked for **10k households** during COVID
- Led **multi-agency** patrols across the LAC; **synchronised logistics & intel streams** to lift actionable insights & sustain zero incursions

Operational Excellence & Risk Management

- **Pre-empted a high-severity breach** within an Armed Forces unit by leveraging OSINT; **coordinated with 3 agencies** to **neutralize** the threat **within 48 hours**, ensuring zero operational downtime
- **Identified, trained & developed a source** for providing intelligence inputs, enhancing actionable insights for critical decision-making

ZS Associates | Technology Analyst | Gurgaon

Aug 2016 – Dec 2016

- Analyzed data & created **workflows for data transformation** for a pharma client, improving data accuracy & processing speeds
- Leveraged **Informatica, SQL & MS Excel** to integrate data from **multiple DBMS into Teradata**, streamlining data consolidation and enhancing data accessibility for stakeholders

Education

MBA (PGPX) – Indian Institute of Management, Ahmedabad | India

2024 – 2025

Advance PGD in Industrial Security, Law, and Management – NALSAR | India

2020 – 2021

B. Tech (CSE) – Maharaja Agrasen Institute of Technology, GGSIPU, Delhi | India

2012 – 2016

Accomplishments

- **IIM Ahmedabad PGPX 2023-24 batch entry-level scholarship** for distinguished profile & career achievements
- **Appreciation Certificates** from the DIG, Sr. Commandant, and Commandant **for excellence** across key operational initiatives

Certifications

Google Agile PM, BI, DA

2023 – 2024

Lean Six Sigma Green Belt by KPMG

Nov 2023

Internships

Data Analyst Intern at Strollup

Jun 2015 – Aug 2015

Data Science Intern at GrownOut

Dec 2015 – Mar 2016